



FleetNet Call Center
1-800-972-8872
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3 Issue

3 Vol

2008

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FleetNet

focus

www.fleetnetamerica.com

Dreaming of a White Christmas?

As we grow older, time passes more quickly. It seems like we were just talking about winter weather and it is now time to begin planning for it again. Children look forward to wintry weather and snow with joy. However, with the responsibilities we have as adults to make sure our vehicles are in motion, a snow storm and winter weather can bring anything but joy. Below are a few tips to guide you as you get ready for this winter season.

Winter Tips:

1. Inspect coolant system (antifreeze, coolant hoses, belts and windshield wiper blades). SCA (Supplemental Cooling Additive) concentration levels in your radiator and cooling system must be checked and brought up to engine manufacturers specifications. Cold water leaks can occur within the hose connections as the aluminum necks and clamps contract and expand due to the ambient weather changes to cooler temperatures. The rubber/silicone hoses obviously do not change in size, thus creating these cold water leaks. Any and all hose connections can be affected. Re-tightening of hose clamps is critical to prevent these leaks.

2. Inspect Cranking system (battery cables and battery fluid level if required). Batteries

must be load tested at the preventive maintenance cycle prior to cold weather. Batteries should be cleaned and checked to ensure they will maintain the proper charge. Battery cables and connections should be inspected to make sure that they are tight and free of corrosion. It is also a good policy when servicing the batteries that the alternator output be checked. The starting system must be serviced and checked regularly. It should also be checked for the proper starter draw which will also make a difference in the battery life. If all three components are checked and maintained then it should reduce the chance of a costly service repair.

3. Check Tires to ensure proper inflation and sufficient tread.

4. When traveling long distances in the winter always carry emergency necessities (extra clothing, blankets, flash light) in case you break down in the cold.

Other things to consider: Is your fuel adequately treated with the proper anti-gel packages? Are your air systems clean from debris and condensation thus preventing fuel freeze-ups? Aluminum fuel tanks actually make water (condensation) with ambient temperature changes. Are your

air tanks, especially on trailing equipment, properly drained regularly to prevent air line freeze-ups? Remember the air-dryer on the tractors is situated a long way from the air tanks on the trailing equipment and a trailer sitting for any length of time will not evacuate the condensation quickly.

Even if you take care of your

vehicles properly, you can't always prevent something from happening. If it does, FleetNet is here and ready to work for you. From emergency roadside events, towing and recovery situations to preventive maintenance, FleetNet is the single source you need standing behind you.

You are cordially invited to join our

TMcare program
(Total Maintenance Care)

featuring the management of scheduled maintenance including preventive maintenance programs, scheduling and tracking of FHWA inspections and more.

For more information about our TMcare services, please call 1-800-438-8961 ext. 2550 or visit the link below and enter the secure passcode.

www.fleetnetamerica.com/passcode
enter passcode: GC0E73JC

New Developer _____



FleetNet announces the recent hiring of Stephen Pywar. Stephen joins FleetNet with over 20 years experience in IT

Stephen Pywar

related positions with Smith Barney, Sony Music and Paramount. Stephen will be responsible for continued development in FleetNet's TMcare Application. Stephen lives in Mooresville where he recently relocated from New York with his wife Lorie and daughter Tasha.

Largest Nationwide Network of Heavy Duty Towers

FleetNet Select Towing & Recovery program utilizes over 3,000 contracted towers, the largest nationwide network of heavy duty towers, to address Non-Consensual Towing and Incident Management as well as Accident Recovery, Load Swap and more. Medium and Heavy Duty towers with contracted rates ensure cost containment on a national level.

FleetNet also has valid vendor insurance certificates

on file for current Select vendors. Using the same Select Towing vendors, FleetNet developed a program called FleetNet Vehicle Securement which promptly secures a fleet's abandoned equipment

minimizing the risks as well as the cost of undelivered freight and uncontrolled equipment. The Transport & Tow program is for non-emergency long distance towing.



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Customer Support Position Expands _____

The Marketing Department welcomed Wendy Huss to her new role of Customer Support Representative from Roadside Operations on September 23rd. Wendy has been a valuable asset in Roadside for over two years. In this position, Wendy will utilize her knowledge and experience to



Wendy Huss

enhance customer instructions and procedures introduced in Roadside. This will foster more seamless communication and quicker learning curves for both departments. Wendy will

also assist customers with instruction updates, report requests, and quality control reports.

If you have changes to your profile instructions or account, please contact Wendy or Mark Bowling at 800-438-8961 ext. 2868 or 2541.

*Want the best quote possible for your non-emergency towing?
Use FleetNet's Transport & Tow Quote Program.*



Call us today at 1-888-525-2324