



FleetNet Call Center
1-800-972-8872
24 hours / 7 days a week

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FleetNet

focus

www.fleetnetamerica.com

TMcare Department Expansion

FleetNet America, Inc. announces the recent expansion of its TMcare (Total Maintenance Care) Department. This department, currently celebrating its two year anniversary, has increased its personnel by almost 300% in the last five months. Along with these personnel additions, FleetNet America, Inc. has expanded the services and information available on its Web site (fleetnetamerica.com). With a secure Web login, TMcare customers are able to access information regarding their equipment in a variety of ways including "per unit event histories" and past and future preventative maintenance

schedules. Customized functionality is also available, if needed.

Tom Newby, Director of Field Maintenance at Old Dominion Freight Line, Inc. explains the benefit of TMcare to his company: "With our geographic expansion, TMcare has really been an asset to Old Dominion. Because we only have 28 shop locations to support 188 service centers, there are times when our equipment can't make it to an Old Dominion shop location for servicing. Finding and scheduling a reasonable and dependable service vendor can be difficult. FleetNet America's TMcare solves all

of these issues. Plus, we can access information on our fleet from our Old Dominion Road Rescue / FleetNet America, virtual screen."

Shaw Energy Delivery Services' Manager of Logistics & Warehousing, Dave Owens, states, "We had a real mess when we left our previous provider. Many important maintenance details, including when equipment needed required inspections, were not being properly monitored. Since enrolling in the TMcare program, the maintenance on our units is up-to-date with all necessary preventative maintenance and the associated paperwork. FleetNet handles

all of our equipment scheduling, tracking and compliance issues. If I need to know something about a unit, it is available immediately on the Web or through a simple phone call."

FleetNet America's TMcare program provides management of scheduled commercial equipment maintenance. Through TMcare, FleetNet provides all elements of a fleet equipment maintenance program including the establishment and oversight of preventative maintenance programs and the scheduling and tracking of annual Federal Highway Administration (FHWA) inspections.

New Website Design

FleetNet America, Inc. announces the recent release of our new website.

With the navigational bar along the top, several tabs can be accessed including the new Secure Login section. This section allows customers to access several types of information including unit histories, live active breakdowns, and much more. If you current-

ly do not have a login and would like to be able to access this information, please contact:

Heather Holt at sales@fleetnetamerica.com.

Secure Customer Login

Username:

Password:

A demo of the reports is also available online.

www.fleetnetamerica.com



Ameriquest/NationalLease Vendor Partner

Ameriquest/NationalLease is proud to announce a new partnership with FleetNet America, Inc. AmeriQuest and its companies provide the best solution through established services and strategic alliances, offering each customer a unique transportation and/or logistics system. This affords our customers the best solution without restriction of internal product offerings.

Ameriquest's goal is to establish long-term partnerships with continuous cost improvement and productivity enhancements by utilizing state-of-the-art technology in logistics design and transportation analysis, linking locations, vendors and customers through e-commerce. The new partnership with FleetNet America, Inc solidifies this goal is moving forward.

FleetNet America, Inc. is a third-party vehicle maintenance

company that coordinates scheduled and un-scheduled service to truck fleets, owner-operators, original equipment truck manufacturers and after-market equipment providers throughout all the United States and Canada.

FleetNet services primarily Class 4 through Class 8 segments of the commercial trucking industry, historically concentrating on un-scheduled emergency repair needs. Beginning in late 2005, FleetNet began concentrating on scheduled repair needs with their TMcare program. All aspects of scheduled and un-scheduled roadside service failures are handled by FleetNet. These include but are not limited to: Tires, Mechanical and Towing.

FleetNet's services are provided 24 hours-per-day, 365 days-per-year to all segments of the commercial trucking industry, regardless of fleet size.

FleetNet's call coordinators, who average more than 20 years of truck maintenance and repair experience, utilize a network of over 60,000 truck repair vendors

to assist in providing vehicle repair and emergency road service throughout the continental United States and Canada. In addition to providing mechanical and tire service needs of our customers, FleetNet has a targeted service offering called "FleetNet Select Towing & Recovery Program" which addresses Non-Consensual Towing and Incident Management. Using the same Select Towing vendors, FleetNet developed a new program called FleetNet Vehicle Securement which promptly secures a fleet's abandoned equipment minimizing the risks as well as the cost of undelivered freight and uncontrolled equipment.

FleetNet's TMcare program provides management of scheduled commercial equipment maintenance for transportation fleets. As a part of this program, FleetNet provides all elements of a fleet equipment maintenance program including the establishment and oversight of preventative maintenance programs and the scheduling and tracking of

annual Federal Highway Administration (FHWA) inspections.

Seamless integration with the nation's leading satellite communications provider for the transportation industry also allows drivers to communicate breakdown needs efficiently and effectively. The partnerships solidified over the years assist companies with the same service and benefits regardless of the size of their fleet. FleetNet's technology is another major competitive advantage. A few examples include automated email notifications & reporting; interactive secured web environment; interfaces with 3rd party maintenance software, as well as, customer in-house software; alert customization; integrated electronic billing and intuitive reporting & analysis.

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FleetNet America joins Ameriquest as a Vendor Partner.

Services include:
24/7 Roadside Assistance
Select Towing & Recovery
Vehicle Securement
TMcare



Call 1-800-438-8961 ext. 2550
or visit www.fleetnetamerica.com for more info.

