FleetNet® America

Cox Automotive / MOBILITY

Every Vehicle. Every Service. Connected.

FleetNet America's TMcare® provides all elements of a fleet equipment maintenance program from scheduling, managing and coordinating Service providers to auditing and paying the final invoice.

TMcare: Total Maintenance

FleetNet America's TMcare® is designed to manage Service Providers as well as the entire maintenance process, ensuring sound maintenance programs at every location nationwide, as well as OSHA rules/ regulations and company compliance.

Our TMcare® program provides a dedicated maintenance team to manage all maintenance events for specific assets. Our experience, combined with proven, proprietary processes, provide best-in-class PM compliance at the lowest total maintenance cost.

Accuracy & Compliance

All invoices are audited for accuracy and compliance. The TMcare® program allows consolidated billing, interfacing with the customer's cost tracking system as well as dollar level thresholds for estimates and approvals.

The TMcare® account reps negotiate rates with vendors and audit invoices to ensure the charges are accurate and in line for the repairs made. FleetNet's ability to manage the entire maintenance process allows management to see where each dollar is spent.

The TMcare Process: What to Expect

1

SERVICE DUE
FleetNet America sends an email to your company advising "Service Due"

2

SCHEDULE SERVICE
Your locations work with FleetNet America's TMcare Rep to schedule service accoridng to availability

3

COORDINATION
TMcare Rep coordinates with Service Provider and your company

5 VRMS

INVOICE AUDIT/ SUBMISSION
FleetNet America audits and VRMS codes invoices. FleetNet America pays the Service Provider invoices and invoices your company electronically

4
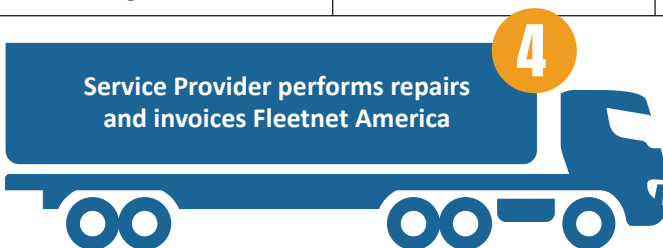
Service Provider performs repairs and invoices Fleetnet America

6

ARCHIVES
FleetNet America archives copies of the invoices and inspection forms, which are available online for your company to download.

FleetNet
America
COX AUTOMOTIVE / MOBILITY

>97%

FleetNet's TMcare® program delivers best-in-class PM compliance (>97%) at the lowest total maintenance cost.

Fleet Maintenance

The Process - Your designated account representative will manage each maintenance event from start to finish. You'll receive preventive maintenance forms, DOT/FHWA inspection documents and actual copies of service provider invoices in electronic equipment files, and we will audit invoices to ensure the charges are accurate. Our experience indicates most customers realize a mechanical savings of 12-17 percent due to our fleet management process.

Electronic Equipment Files - These files are DOT approved and available online 24/7. These files contain information about the unit, all vendor invoices and any future scheduled services.

VMRS Coding - All invoices are coded allowing FleetNet to provide detail cost analysis to the customer to see exactly where their money is going. We code every invoice with the proper system and sub-assembly code along with the proper reason for repair and work accomplish codes.

Tire Purchases - Tires can be purchased on FleetNet's national account and audited to ensure the customer gets the proper tire price.

Fleet Managers - The Fleet Managers become a part of the customer's team and work with management, the OEM reps and the FleetNet account reps to ensure the customer's best interest is protected. The Fleet Managers have an average of 30 years of maintenance experience directly managing vehicle fleets.

Accuracy and Compliance

PO Process - The PO process FleetNet follows is based on the level of management required to issue and approve a PO based on the dollar amount of the job.

Billing Process- FleetNet integrates with the customer's maintenance system to transmit data and cost. We also have the flexibility to paper invoice when needed.

Warranty and Policy Capture- Allows FleetNet to work with OEMs to ensure warranty work and cost associated with work are not charged to you. We have also been successful in identifying certain parts that failed that were not under warranty but due to the nature of the failures, we were able to get policy credit.

Estimate Review Process- Allows management to review repairs over certain amounts and either authorize the repair or control what is repaired.

Accident and Abuse - These charges are separated so management can determine if the cost should be charged to maintenance or other areas.

COST CONTROL of REMOTE LOCATION SERVICES

OnYard™ Program

Scheduled and Preventive Maintenance - The FleetNet OnYard program is designed for fleets that have domiciled units at a location without a technician's support, or is difficult to get a technician the location.

The Process -Once trucks come off the road, we're able to schedule a FletNet Service Provider to that location and service the equipment while the unit is down. making it ready and available for the next shift. OnYard customers receive all the benefits of a full, scheduled maintenance program at their location on a scheduled, as-needed basis.

SUNBELT RENTALS
ANNUAL REDUCTION IN
EXPENSES TO OPERATING
BOTTOM LINE $60M

Sunbelt Rental engaged FleetNet America®, now part of Cox Automotive Mobility, to help manage and report maintenance costs, provide analytics, handle day-to-day management and work through maintenance and repair administration with third-party shops. Sunbelt used provided data to drive decision-making, improve costs and increase uptime.

855.836.3912   fleetnetamerica.com